## UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK

In re:

SONY BMG CD TECHNOLOGIES LITIGATION Case No. 1:05-cv-09575-NRB

## DECLARATION OF CLASS REPRESENTATIVE ALEXANDER GUEVARA IN SUPPORT OF PLAINTIFFS' MOTION FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT

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Class Counsel

- I, Alexander Guevara, declare as follows:
- 1. I am an adult over 18 years of age and am legally competent to execute this declaration. I currently reside in Huntington Park, California.
- 2. I am the named Plaintiff and Class Representative in the class action lawsuit, Guevara v. Sony BMG Music Entertainment Corp. et al., case # BC 342359, Los Angeles County Superior Court, filed on November 1, 2005. This case was Ordered coordinated by the California Judicial Council with the following cases, also filed in California Superior Courts:
  - a. Gruber v. Sony Corporation of America, et al., case # BC 342805, filed in Los
     Angeles County Superior Court, filed on November 9, 2005.;
  - b. Stynchula v. Sony Corporation of America, et al., case # BC 343100, filed in Los Angeles County Superior Court, filed on November 15, 2005.;
  - c. Hull v. Sony BMG Music Entertainment Corp, et al., case # BC 343385, filed in Los Angeles County Superior Court, filed on November 21, 2005.;
  - d. Burke v. Sony BMG Music Entertainment Corp., et al., case # GIC857213, filed in San Diego County Superior Court, filed on November 21, 2005.; and
  - e. Maletta v. Sony BMG Music Entertainment Corp, et al., case #BC 343615, filed in Los Angeles County Superior Court, filed on November 28, 2005.
  - 3. I hereby submit this declaration, on behalf of myself and the Settlement Class, in support of Plaintiffs' Application for Final Approval of Class Action Settlement. The statements contained herein are true and accurate, and based upon personal knowledge, except those matters that are stated upon information and belief, which I believe to be true and accurate based upon my personal inquiry and/or review of information reasonably available to me. If called to testify, I could and would testify to the following.

- 4. I purchased a compact disc (CD) that was marketed and sold under a joint venture between Sony Corporation of America and Bertelsmann AG (collectively "Sony BMG"). Shortly after I purchased these CDs, I copied them to a personal computer at my home in Huntington Park, California. At the time of purchase and during installation to my computer, I was not aware that the CDs contained digital rights management ("DRM") software that limited the number of copies I could make of the CDs, and that limited the software programs and musical devices that I could use to listen to the CDs.
- 5. I am informed and believe that Class Counsel have vigorously prosecuted the claims brought on behalf of the Class and that Defendant's counsel have defended their position with equal vigor throughout the course of the litigation. I am informed and believe that the parties have engaged in numerous negotiations and confirmatory discovery to resolve this matter.
- 6. I have been kept fully abreast of the litigation and the settlement negotiations throughout the course of this litigation.
- understand that under the terms of the Settlement Agreement, Sony BMG has agreed to stop manufacturing and distributing XCP CDs, and to stop manufacturing MediaMax CDs. The Settlement provides for, among other things, a recall of all Sony BMG CDs that contain XCP software, and permits Class members to either return their XCP CDs to the place of purchase, or exchange those CDs with Sony BMG directly, and receive an identical, "clean" CD without XCP software. In addition, under the Settlement, Sony BMG agrees to provide a variety of incentives, including cash and free album downloads, to Class members who participate in this XCP CD recall program. I am informed and believe that the album downloads available to Class members under the Settlement are available in several digital download formats including iTunes, which is the most popular music download format available. In addition to these benefits, the

Settlement requires Sony BMG to publish and distribute to the public software programs that will allow consumers to (a) update the XCP and MediaMax programs on their computers to eliminate known security vulnerabilities, including the XCP "rootkit"; and/or (b) uninstall the XCP and MediaMax programs from their computers.

- 8. I am also aware that Sony BMG has agreed to several business practice changes as part of the Settlement Agreement. Specifically, as part of the Settlement, Sony BMG must inform consumers of the information that it collects as part of the "phone home" feature of the XCP and MediaMax software, must limit the information it collects from this software only to that information necessary to provide the CDs with enhanced functionality, and must then destroy that information within a short time of its collection so as to prevent any further or unauthorized use of that information for marketing or other purposes.
- 9. I also understand that Sony BMG has agreed to implement new "best practices" for any future DRM software that Sony BMG develops or includes on its music CDs. For example, under the terms of the Settlement, Sony BMG agrees that any future DRM software placed on Sony BMG music CDs over the next two years will be subject to independent, pre-sale testing by qualified independent computer security personnel, to ensure that the DRM software is effective and does not pose a known computer security vulnerability to end users. Sony BMG also agrees to promptly identify, fix and remove any security vulnerabilities discovered in any future Sony BMG DRM CD software or updates, following sale and distribution of those DRM CDs to the public. Sony BMG also agrees to include plain-language disclosures about the nature and function of any such DRM software, on any future music CD packaging and in End User Licensing Agreements ("EULAs") associated with such software. These improved disclosures will assist consumers in deciding whether to purchase and use Sony BMG CDs containing DRM

software on their computers, by providing consumers with more information about the nature and function of any such DRM software, in clear language, at or near the time of purchase.

- 10. I also understand that the Settlement Agreement requires Sony BMG to waive and forgo its rights under EULAs associated with the XCP and MediaMax CDs, to the extent these EULAs: (a) limit the use of audio files to certain software programs and musical devices; (b) prevent removal of the software from the user's computer; (c) require the user to update the software to continue to use the audio files; (d) require physical possession of the CD to hold a license for the digital content of the CDs; (e) require the user to indemnify Sony BMG from harm arising from the use of the CDs; (f) prevent copying of music files and other digital content on the CDs; (g) prevent the consumer from reselling the CDs; and/or (h) require termination of the license if the user files for bankruptcy protection or is declared insolvent.
- 11. To the best of my knowledge, there are no significant problems associated with the Sony BMG DRM software, or the EULAs associated with that software, which are not addressed by the Settlement. I believe that the proposed Settlement achieves all of the major goals of the litigation and compares favorably with the results the Class could expect to achieve after a complex and costly trial. In addition, I recognize there is no guarantee that if a trial was held, the Class would succeed on any or all of the claims asserted. Thus, the proposed Settlement permits an immediate resolution of the problems resulting from the installation of DRM software on Sony BMG CDs without the risk, delay, and expense of trial. Based upon my understanding of the claims and defenses in this litigation, and my understanding of the terms of the Settlement Agreement, I believe the proposed settlement is fair, adequate, and reasonable, and in the best interests of the Class members, and should therefore be granted final approval.
- 12. Given the risk and delay of trial and the efficiency with which this settlement was reached, I believe that the settlement is an excellent result for the Class.

I believe that the fees and costs requested by Class Counsel are fair and 13. reasonable in light of the quality of their work and the recovery achieved for the Class.

I declare under penalty of perjury under the laws of the United States of America and the State of California that the foregoing is true and correct.

Executed this 4 the day of Warch, 2006, at Huntington Park, California.

Alexander Guevara